

Technology

North America

GLOBAL TECHNOLOGY ORGANIZATION

Simplifying Complex Infrastructure: Container Management at Scale

Business overview

The customer is a leading global technology organization renowned for its hardware innovation, intuitive consumer software, and expansive internal development ecosystem. With a focus on internal applications ranging from device diagnostics to backend services, they require a robust container platform that bridges infrastructure complexity and developer productivity.

Challenges

As their container footprint expanded across private datacenters, a core QA team supporting hardware engineers encountered several key challenges:

- Hardware-focused teams struggled with CLI tools and YAML configuration required for container deployment
- Fragmented deployment processes led to inconsistent logging, troubleshooting headaches, and long coordination hours
- The QA team faced pressure to demonstrate ROI to gain internal buy-in, with questions raised about whether Portainer would deliver real value
- Capacity planning and visibility into hundreds of transient containers were limited, making it difficult to scale efficiently

The solution

Portainer offered a unified, visual interface over both Docker and Kubernetes across internal clusters, enabling seamless management without complex tooling:

- Engineers could deploy and configure stacks visually, removing the need to master CLI or YAML
- Standardized logging and centralized monitoring ensured consistent troubleshooting across teams
- Full-featured visibility allowed the QA lead to monitor cluster health, balance workloads, and plan capacity on demand
- The time savings from using Portainer equated to the productivity of hiring an additional engineer, making the platform investment easy to justify

This implementation empowered developers and QA alike, accelerating infrastructure operations while ensuring governance, performance, and scalability across the organization.

Whether you're managing at scale or building at the edge, we're here to make it simple.

Get started now